

## MONDAY, FEBRUARY 25TH

TIME	TOPIC	SPEAKER	ROOM	DESCRIPTION
1:00-2:00 pm	<b>Opening Session</b>	<b>Scott Hall, Mueller CEO; Mayor Sly James, City of Kansas City, MO</b>	<b>Marco &amp; Amelia</b>	Welcoming remarks and keynote presentation.
2:15-3:00 pm	<b>Technology Roadmap</b>	<b>Todd Bushey</b>	<b>Marco &amp; Amelia</b>	Review Mi.Net® product goals and development direction with Mueller product managers.
3:00-3:15 pm	<b>AFTERNOON BREAK</b>			
3:15-4:00 pm	<b>Utility Success Story</b>	<b>Nob Hill, WA - Zella West, Alicia Keeter &amp; Ben Keen - South Walton, FL</b>	<b>Marco &amp; Amelia</b>	A utility-led discussion about how Mi.Net AMI networks streamline operations and improve customer satisfaction.
4:15-5:00 pm	<b>AMI Success Factors</b>	<b>Eric Merrick</b>	<b>Marco &amp; Amelia</b>	Discover the business benefits of AMI, including rich data, on-demand, and remote-disconnect metering.
6:00-9:00 pm	<b>NETWORKING EVENT</b>	<b>Food, Fun and Games!</b>	<b>Poolside</b>	In case of inclement weather, back-up location will be the Capri room.

## TUESDAY, FEBRUARY 26TH

TIME	TOPIC	SPEAKER	ROOM	DESCRIPTION
7:00-8:00 am	<b>BREAKFAST</b>		<b>Poolside/ Lower Deck</b>	In case of inclement weather, back-up location will be the Sanibel & Captiva rooms.
8:00-8:45 am	<b>Utility Keynote</b>	<b>John DeYarman, Metrology GM; Anil Gosine, Detroit Water/Sewerage Dept.</b>	<b>Marco &amp; Amelia</b>	Building smarter and more resilient water utilities.
9:00-9:45 am	<b>Mi.Net Basics</b>	<b>Satilla, GA - Henri McLaughlin, Pace, FL - Randy Hunsucker/Damon Boutwell</b>	<b>Marco &amp; Amelia</b>	Learn about Mi.Net network basics, including terms, definitions, network software, and more.
10:00-10:45 am	<b>Common AMI Challenges</b>	<b>Lauren Brown - MeterSYS</b>	<b>Marco &amp; Amelia</b>	A Q&A session about Mi.Net network operations, including best practices advice from AMI networking experts.
11:00-11:45 am	<b>Utility Round Tables</b>	<b>Deron Austin</b>	<b>Marco &amp; Amelia</b>	Discuss with utility peers how they have leveraged metering networks to drive efficiency and optimize operations.
11:45-1:15 pm	<b>LUNCH</b>		<b>Poolside/ Lower Deck</b>	In case of inclement weather, back-up location will be the Sanibel & Captiva rooms.
1:15-2:00 pm	<b>Utility Round Tables</b>	<b>Deron Austin</b>	<b>Marco &amp; Amelia</b>	Discuss with utility peers industry trends and new network tools.
2:00-2:45 pm	<b>Mi.Net Alerts</b>	<b>Ed Perry/Randy Paradis</b>	<b>Marco &amp; Amelia</b>	Configuring and understanding alerts and how to take corrective action when an alert occurs.
2:45-3:15 pm	<b>AFTERNOON BREAK</b>			
3:15-4:00 pm	<b>Network Management Tools</b>	<b>Ed Perry/Randy Paradis</b>	<b>Marco &amp; Amelia</b>	Explore the tools used by the Network Operations Center experts to help optimize AMI networks.
4:15-5:00 pm	<b>Leak Detection Basics</b>	<b>Paul Murray</b>	<b>Marco &amp; Amelia</b>	Identify and explore various leak detection methods and water loss reduction strategies.
6:30-9:30 pm	<b>SOCIAL EVENT</b>	<b>Splitsville at Disney Springs</b>	<b>Off-site</b>	<b>MEET IN CONVENTION FOYER AT 5:30 pm. BUSES DEPART AT 5:45 pm.</b>

## WEDNESDAY, FEBRUARY 27TH

TIME	TOPIC	SPEAKER	ROOM	DESCRIPTION
7:00-8:00 am	<b>BREAKFAST</b>		<b>Poolside/ Lower Deck</b>	In case of inclement weather, back-up location will be the Sanibel & Captiva rooms.
8:00-8:45 am	<b>Utility Keynote</b>	<b>Eric Stacey, Echologics GM; Russ Titus, New Jersey American Water</b>	<b>Marco &amp; Amelia</b>	Using acoustic leak monitoring to reduce water loss and enhance customer service.
9:00-9:45 am	<b>How Smart Can You Get?</b>	<b>Eric Merrick</b>	<b>Marco &amp; Amelia</b>	Discover utility benefits from automated data collection and analytics, and smart technologies that can be added to AMI systems.
10:00-10:45 am	<b>WOMS and AMI</b>	<b>Matt Cannavale/Eric Merrick</b>	<b>Marco &amp; Amelia</b>	Align your workforce to take advantage of AMI's richer network data and customer data.
11:00-11:45 am	<b>Power Your Utility with Data</b>	<b>Matt Cannavale/Eric Merrick</b>	<b>Marco &amp; Amelia</b>	Enhancing utility operations, improving customer service, and empowering customers with AMI.
11:45-12:15 pm	<b>Closing Session</b>	<b>Deron Austin, Todd Bushey, Eric Stacey</b>	<b>Marco &amp; Amelia</b>	
12:15 pm	<b>BOXED LUNCH and DEPART</b>			

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1:00-2:00 pm	<b>Opening Session</b>	<b>Scott Hall, Mueller CEO; Mayor Sly James, City of Kansas City, MO</b>	<b>Marco &amp; Amelia</b>	Welcoming remarks and keynote presentation.
2:15-3:00 pm	<b>Technology Roadmap</b>	<b>See AMI</b>	<b>Marco &amp; Amelia</b>	Review Mi.Net product goals and development direction with Mueller product managers.
3:00-3:15 pm	<b>AFTERNOON BREAK</b>			
3:15-4:00 pm	<b>MEGANET to Mi.Net L</b>	<b>Nir Hovev</b>	<b>Vista C &amp; D</b>	Hear Mi.Net L product changes over the past year, and this year's roadmap.
4:15-5:00 pm	<b>MEGANET to Mi.Net L</b>	<b>Nir Hovev</b>	<b>Vista C &amp; D</b>	MEGANET to Mi.Net L and you: important production changes and factory updates.
6:00-9:00 pm	<b>NETWORKING EVENT</b>	<b>Food, Fun and Games!</b>	<b>Poolside</b>	In case of inclement weather, back-up location will be the Capri room.

## TUESDAY, FEBRUARY 26TH

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8:00-8:45 am	<b>Utility Keynote</b>	<b>John DeYarman, Metrology GM; Anil Gosine, Detroit Water &amp; Sewerage Department</b>	<b>Marco &amp; Amelia</b>	Building smarter and more resilient water utilities.
9:00-9:45 am	<b>Support and NOC</b>	<b>Ed Perry/Alexa Zafra</b>	<b>Vista C &amp; D</b>	Discover the advantages and benefits of Mueller's network support and monitoring operation.
10:00-10:45 am	<b>Node L Troubleshooting</b>	<b>Nir Hovev</b>	<b>Vista C &amp; D</b>	Step by step on Mi.Node (L) and Network troubleshooting.
11:00-11:45 am	<b>Utility Round Tables</b>	<b>Deron Austin</b>	<b>Marco &amp; Amelia</b>	Discuss with utility peers how they have leveraged metering networks to drive efficiency and optimize operations.
11:45-1:15 pm	<b>LUNCH</b>		<b>Poolside/ Lower Deck</b>	In case of inclement weather, back-up location will be the Sanibel & Captiva rooms.
1:15-2:00 pm	<b>Utility Round Tables</b>	<b>Deron Austin</b>	<b>Marco &amp; Amelia</b>	Discuss with utility peers industry trends and new network tools.
2:00-2:45 pm	<b>Next Generation User Interface</b>	<b>Matt Cannavale</b>	<b>Vista C &amp; D</b>	Introducing Mueller's new web-hosted client platform enabling utilities to easily monitor AMI network performance.
2:45-3:15 pm	<b>AFTERNOON BREAK</b>			
3:15-4:00 pm	<b>RMA Process</b>	<b>Todd Bushey</b>	<b>Vista C &amp; D</b>	Get the latest on RMA processing, reports, and warranty changes for Mi.Net L.
4:15-5:00 pm	<b>Mueller Networks</b>	<b>Eric Merrick</b>	<b>Vista C &amp; D</b>	AMR and AMI networks: What is IoT? The facts about LoRa networks.
6:30-9:30 pm	<b>SOCIAL EVENT</b>	<b>Splitsville at Disney Springs</b>	<b>Off-site</b>	<b>MEET IN CONVENTION FOYER AT 5:30 pm. BUSES DEPART AT 5:45 pm.</b>

## WEDNESDAY, FEBRUARY 27TH

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7:00-8:00 am	<b>BREAKFAST</b>		<b>Poolside/ Lower Deck</b>	In case of inclement weather, back-up location will be the Sanibel & Captiva rooms.
8:00-8:45 am	<b>Utility Keynote</b>	<b>Eric Stacey, Echologics GM; Russ Titus, New Jersey American Water</b>	<b>Marco &amp; Amelia</b>	Using acoustic leak monitoring to reduce water loss and enhance customer service.
9:00-9:45 am	<b>Open Session</b>	<b>Recommended Session: How Smart Can You Get?</b>	<b>Marco &amp; Amelia</b>	
10:00-10:45 am	<b>Open Session</b>	<b>Recommended Session: WOMS and AMI</b>	<b>Marco &amp; Amelia</b>	
11:00-11:45 am	<b>Utility Round Tables</b>	<b>Nir Hovev</b>	<b>Vista C &amp; D</b>	Join the Q&A review and open discussion.
11:45-12:15 pm	<b>Closing Session</b>	<b>Deron Austin, Todd Bushey, Eric Stacey</b>	<b>Marco &amp; Amelia</b>	
12:15 pm	<b>BOXED LUNCH and DEPART</b>			

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2:15-3:00 pm	<b>Technology Roadmap</b>	<b>Todd Bushey</b>	<b>Marco &amp; Amelia</b>	Review Mi.Net product goals and development direction with Mueller product managers.
3:00-3:15 pm	<b>AFTERNOON BREAK</b>			
3:15-4:00 pm	<b>Hot Rod® System Updates</b>	<b>Darryl Casper/Seth Rhoades</b>	<b>Vista A &amp; B</b>	The latest about Hot Rod hardware, single antenna for Street Machine™ 2, and new EZ Reader software functionality.
4:15-5:00 pm	<b>Top 10 Hot Rod Questions</b>	<b>Darryl Casper/Seth Rhoades</b>	<b>Vista A &amp; B</b>	Top 10 questions about Hot Rod system operation and troubleshooting.
6:00-9:00 pm	<b>NETWORKING EVENT</b>	<b>Food, Fun and Games!</b>	<b>Poolside</b>	In case of inclement weather, back-up location will be the Capri room.

## TUESDAY, FEBRUARY 26TH

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8:00-8:45 am	<b>Utility Keynote</b>	<b>John DeYarman, Metrology GM; Anil Gosine, Detroit Water &amp; Sewerage Dept.</b>	<b>Marco &amp; Amelia</b>	Building smarter and more resilient water utilities.
9:00-9:45 am	<b>Mi.Net Mobile Hardware</b>	<b>Darryl Casper/Seth Rhoades</b>	<b>Vista A &amp; B</b>	A first look at a functional Mobile Mi.Net kit, including recommended installation and operational practices.
10:00-10:45 am	<b>Mi.Net Mobile Software</b>	<b>Matt Cannavale/Seth Rhoades</b>	<b>Vista A &amp; B</b>	See the latest EZ Reader software used with the mobile transceiver, on-the-fly data logging, “right-sizing”, and RDM activation.
11:00-11:45 am	<b>Utility Round Tables</b>	<b>Deron Austin</b>	<b>Marco &amp; Amelia</b>	Discuss with utility peers how they have leveraged metering networks to drive efficiency and optimize operations.
11:45-1:15 pm	<b>LUNCH</b>		<b>Poolside/ Lower Deck</b>	In case of inclement weather, back-up location will be the Sanibel & Captiva rooms.
1:15-2:00 pm	<b>Utility Round Tables</b>	<b>Deron Austin</b>	<b>Marco &amp; Amelia</b>	Discuss with utility peers industry trends and new network tools.
2:00-2:45 pm	<b>Hot Rod to Mi.Net Mobile</b>	<b>Darryl Casper/Seth Rhoades</b>	<b>Vista A &amp; B</b>	Migration requirements and best practices for transitioning to Mi.Net Mobile from Hot Rod.
2:45-3:15 pm	<b>AFTERNOON BREAK</b>			
3:15-4:00 pm	<b>Hot Rod/Mi.Net Mobile Review</b>	<b>Darryl Casper/Seth Rhoades</b>	<b>Vista A &amp; B</b>	A quick Hot Rod/Mi.Net Mobile refresher, and tips for training new hires.
4:15-5:00 pm	<b>AMR Tips and Tricks</b>	<b>Darryl Casper/Seth Rhoades</b>	<b>Vista A &amp; B</b>	Learn how utilities have implemented the mobile Mi.Net solution; obstacles, advantages, and performance improvements.
6:30-9:30 pm	<b>SOCIAL EVENT</b>	<b>Splitsville at Disney Springs</b>	<b>Off-site</b>	<b>MEET IN CONVENTION FOYER AT 5:30 pm. BUSES DEPART AT 5:45 pm.</b>

## WEDNESDAY, FEBRUARY 27TH

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8:00-8:45 am	<b>Utility Keynote</b>	<b>Eric Stacey, Echologics GM; Russ Titus, New Jersey American Water</b>	<b>Marco &amp; Amelia</b>	Using acoustic leak monitoring to reduce water loss and enhance customer service.
9:00-9:45 am	<b>Metrology Update</b>	<b>Darryl Casper/Seth Rhoades</b>	<b>Vista A &amp; B</b>	Explore the latest available metrology offerings and ways to improve your revenue stream.
10:00-10:45 am	<b>Open AMR Q &amp; A</b>	<b>Darryl Casper/Seth Rhoades</b>	<b>Vista A &amp; B</b>	Ask the experts about current Hot Rod and Mi.Net Mobile hardware or software products.
11:00-11:45 am	<b>AMR Round Tables</b>	<b>Darryl Casper/Seth Rhoades</b>	<b>Vista A &amp; B</b>	Join mobile customers discussing potential improvements to be implemented in future Mi.Net Mobile system.
11:45-12:15 pm	<b>Closing Session</b>	<b>Deron Austin, Todd Bushey, Eric Stacey</b>	<b>Marco &amp; Amelia</b>	
12:15 pm	<b>BOXED LUNCH and DEPART</b>			

# Mi.CONFERENCE 2019 – PIPELINE MANAGEMENT TRACK

# AGENDA

## MONDAY, FEBRUARY 25TH

TIME	TOPIC	SPEAKER	ROOM	DESCRIPTION
1:00-2:00 pm	<b>Opening Session</b>	<b>Scott Hall, Mueller CEO; Mayor Sly James, City of Kansas City, MO</b>	<b>Marco &amp; Amelia</b>	Welcoming remarks and keynote presentation.
2:15-3:00 pm	<b>Year in Review</b>	<b>Eric Stacey</b>	<b>Augusta</b>	Echologics year in review
3:00-3:15 pm	<b>AFTERNOON BREAK</b>			
3:15-4:00 pm	<b>Managed Leak Monitoring</b>	<b>Matt Barrett</b>	<b>Augusta</b>	Using managed services to optimize work flows, and touring the Leak Operations Center (LOC).
4:15-5:00 pm	<b>Next Generation User Interface</b>	<b>Matt Cannevale</b>	<b>Augusta</b>	Discover how the new Mi.Host software platform delivers system alarm notifications and vital water network insights.
6:00-9:00 pm	<b>NETWORKING EVENT</b>	<b>Food, Fun and Games!</b>	<b>Poolside</b>	In case of inclement weather, back-up location will be the Capri room.

## TUESDAY, FEBRUARY 26TH

TIME	TOPIC	SPEAKER	ROOM	DESCRIPTION
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8:00-8:45 am	<b>Utility Keynote</b>	<b>John DeYarman, Metrology GM; Anil Gosine, Detroit Water &amp; Sewerage Dept.</b>	<b>Marco &amp; Amelia</b>	Building smarter and more resilient water utilities.
9:00-9:45 am	<b>Where do my nodes go?</b>	<b>Hannah Lindsey</b>	<b>Augusta</b>	Learn about pre-installation project planning, and analyzing and comparing utility data to determine a node placement plan.
10:00-10:45 am	<b>Utility Success Story</b>	<b>Matt Barrett</b>	<b>Augusta</b>	Putting the EchoShore-DX to the test: lessons learned from collecting and analyzing large amounts of data.
11:00-11:45 am	<b>Utility Round Tables</b>	<b>Deron Austin</b>	<b>Augusta</b>	Hear utilities share and discuss experiences with managing leaks: what works – and what keeps them up at night?
11:45-1:15 pm	<b>LUNCH</b>		<b>Poolside/ Lower Deck</b>	In case of inclement weather, back-up location will be the Sanibel & Captiva rooms.
1:15-2:00 pm	<b>Utility Round Tables</b>	<b>Deron Austin</b>	<b>Augusta</b>	Learn about the latest pressure management approaches, and minimizing water hammers and pressure surges.
2:00-2:45 pm	<b>Outdoor Training Lab</b>	<b>Mark Magda</b>	<b>Outdoor Tent</b>	Hands-on exercises solving system issues involving pressure, leakage, storage tanks, and water hammers.
2:45-3:15 pm	<b>AFTERNOON BREAK</b>	<b>**** There are two options for late afternoon on Tuesday</b>		
3:15-4:00 pm	<b>Outdoor Training Lab</b>	<b>Mark Magda</b>	<b>Outdoor Tent</b>	Hands-on exercises solving system issues involving pressure, leakage, storage tanks, and water hammers.
4:15-5:00 pm	<b>Outdoor Training Lab</b>	<b>Mark Magda</b>	<b>Outdoor Tent</b>	Hands-on exercises solving system issues involving pressure, leakage, storage tanks, and water hammers.
3:15-4:00 pm	<b>Management of Buried Assets</b>	<b>John Marciszewski</b>	<b>Augusta</b>	Aligning your accounting and asset management systems to extract the most value from your buried pipelines.
4:15-5:00 pm	<b>Pressure Management</b>	<b>Mark Magda</b>	<b>Augusta</b>	Participate in asset management and water distribution operations questions on technologies.
6:30-9:30 pm	<b>SOCIAL EVENT</b>	<b>Splitsville at Disney Springs</b>	<b>Off-site</b>	<b>MEET IN CONVENTION FOYER AT 5:30 pm. BUSES DEPART AT 5:45 pm.</b>

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8:00-8:45 am	<b>Utility Keynote</b>	<b>Eric Stacey, Echologics GM; Russ Titus, New Jersey American Water</b>	<b>Marco &amp; Amelia</b>	Using acoustic leak monitoring to reduce water loss and enhance customer service.
9:00-9:45 am	<b>Pipeline Repair Best Practices</b>	<b>Dave Cole</b>	<b>Augusta</b>	Tips and tricks that are helping utilities simplify pipe repair and avoid common mistakes.
10:00-10:45 am	<b>Utility Success Story</b>	<b>Harold Mosley; Anil Gosine, Detroit Water &amp; Sewerage Department</b>	<b>Augusta</b>	Learn about how a utility implemented an automated flushing system to help ensure water quality compliance.
11:00-11:45 am	<b>EchoShore-DX with RPM</b>	<b>Corey Keefer and Virgil Diaz</b>	<b>Augusta</b>	Learn about how EchoShore-DX can be utilized with remote pressure monitoring.
11:45-12:15 pm	<b>Closing Session</b>	<b>Deron Austin, Todd Bushey, Eric Stacey</b>	<b>Marco &amp; Amelia</b>	
12:15 pm	<b>BOXED LUNCH and DEPART</b>			

### WEDNESDAY, FEBRUARY 27TH

TIME	TOPIC	SPEAKER	ROOM	DESCRIPTION
12:30-1:00 pm	<b>Boxed Lunch and Opening Remarks</b>	<b>John DeYarman - GM, Metrology</b>	<b>Marco &amp; Amelia</b>	
1:00-3:00 pm	<b>Product Management Updates</b>	<b>Todd Bushey</b>	<b>Marco &amp; Amelia</b>	Market updates, product updates, technology road map.
3:00-3:20 pm	<b>BREAK</b>			
3:20-4:00 pm	<b>Project Management Updates</b>	<b>Project Management Team</b>	<b>Marco &amp; Amelia</b>	Best practices, network setup, and stages of development.
4:00-5:00 pm	<b>Open Discussion</b>	<b>Todd Bushey</b>	<b>Marco &amp; Amelia</b>	Open discussion format with Mueller executives and product managers.
5:00-6:00 pm	<b>CLOSING SESSION</b>	<b>John DeYarman – GM, Metrology</b>	<b>Marco &amp; Amelia</b>	