

MUELLER

SENTRYX™ AMR

Automated Meter Reading Software



OVERVIEW

Mueller Systems is proud to introduce our next generation Automated Meter Reading (AMR) technology solution that:

- Enhances customer service
- Improves operational efficiencies
- Reduces labor and transportation cost

Utilizing a cloud-based platform, Sentryx AMR accelerates the meter-reading-to-billing process. Traditional AMR systems are typically designed to only collect a single meter read once per billing cycle and not retain historical readings. Our highly efficient communications technology provides near real-time access to water consumption and alarm events. Data collection is no longer limited to billing cycles; staff can collect data and respond to issues whenever they are in range of meters.

Sentryx AMR empowers water utilities to frequently monitor metering assets, modernize field work and convert consumption data into accurate bills for customers.

A SMARTER AMR FOR A SMARTER UTILITY

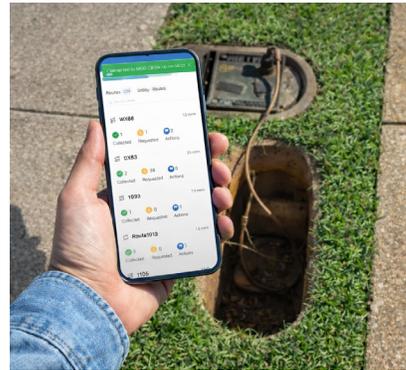
- Alert history helps determine whether meters may need maintenance or replacement.
- Historic Readings can provide more granular hourly data to help with alerts or billing disputes.
- Up to 36 months of hourly read data can be retained to help identify abnormal usage patterns such as a leak, theft or unexpected water usage.
- Easily enter manual reads if a radio transmission is not received.
- Paired with Mueller Remote Disconnect Meters (RDMs), office staff can track when a customer's service is turned on or off.
- Intuitive app design "feels like second nature," minimizing staff training.

EFFICIENT READ COLLECTION WITH HIGH PERFORMANCE METER READ TECHNOLOGY

- Built on Mueller Systems LoRa® radio expertise; meters are read with best-in-class range, reducing drive time and mileage.
- Passively collect the latest meter data whenever staff is in the field, even for other activities.



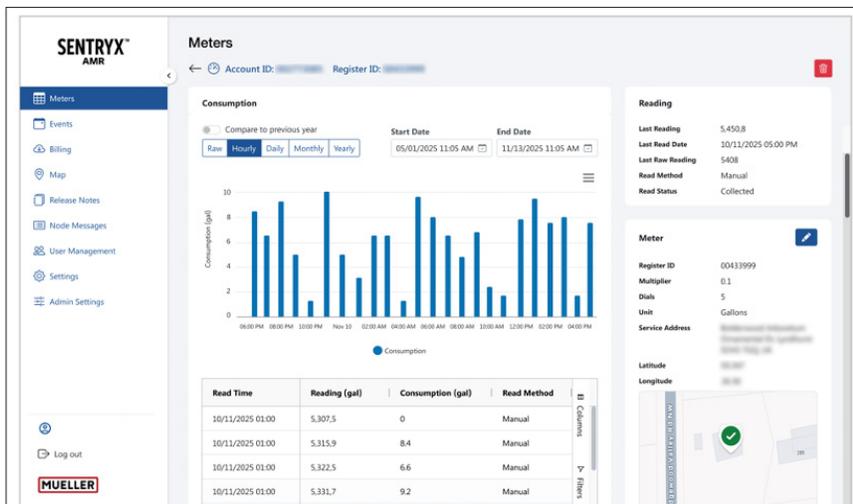
- Field staff can easily see alarms or actions on a map, so they can plan efficient stops.
- Bluetooth® wireless technology allows the field technician to stay connected while leaving the vehicle to perform a manual read or investigate a meter.
- Data uploads automatically from the mobile app to the cloud database—no more handling flash drives.
- Seamless online/offline use in areas with incomplete cellular coverage.



ENHANCED DATA EMPOWERS OFFICE STAFF

Improved customer service

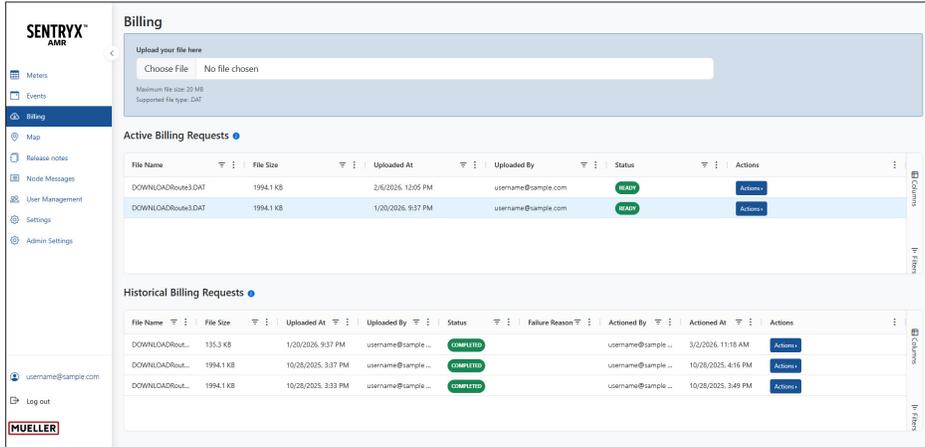
- Graphical display to quickly identify patterns and investigate inquiries or disputes.



- Monitor live route progress on the map to see when a customer can be notified of turning service on/off or checking the latest meter reading.

Optimize day-to-day operations

- Passive collection between billing cycles can proactively monitor for consumption pattern changes, tampering, leaks or non-revenue water (NRW) sources.
- View alarm events in near real-time and determine whether field staff response is necessary.
- Monitor live read collection and run the billing process as soon as reads are uploaded through a connected mobile device.
- Simple set-up and exchange with billing systems. Easily track billing exchange activity and re-configure when systems change.



- Simple navigation, filtering and sorting allow users to quickly view the most important information.
- A user can save their own custom reports based on any table display for improved versatility.
- Comprehensive audit log allows office managers to track user activity and configuration changes.

MEET TODAY'S NEEDS WHILE PREPARING FOR WHAT'S AHEAD

- Highly resilient radio performance is optimized for both rural and urban topography.
- Compatible with meters from Mueller Systems and other encoded meter manufacturers.
- Single, secure platform for collecting, monitoring and analyzing data while optimizing utility workflows.
- A secure API is designed for seamless integration with third-party applications.
- Web application and iOS®/Android™ mobile application maximize device compatibility.
- Sentryx™ AMR leverages Amazon Web Services™ (AWS™) for reliability, security, performance and scalability.
- Seamless path from AMR to AMI with migratable Nodes and a familiar user interface.

GET STARTED

To learn how Sentryx AMR can enhance customer service, improve employee safety, increase operational efficiencies, reduce costs and prepare your utility for the next decades of smart water management, visit muellersystems.com.

ABOUT MUELLER SYSTEMS

Where Intelligence Meets Infrastructure®

Mueller Systems provides Smart Metering solutions to optimize the delivery and use of water and energy. Municipalities that supply water need innovative ways to increase efficiencies, reduce costs, conserve water and energy, and improve customer service. The Mi.Net® Mueller Infrastructure Network for Utilities from Mueller Systems meets that need.

Mueller Systems develops meters and metering systems for the most demanding applications including residential, commercial and fire-line meters, advanced metering infrastructure (AMI) / automated meter reading (AMR) systems and related products. We provide utilities with infrastructure technology that enables them to access the intelligent, actionable data needed to increase efficiencies, reduce costs, conserve water and energy, and improve customer service.

Mueller Systems is part of Mueller Water Products, Inc., a leading manufacturer and marketer of products and services used in the transmission, distribution and measurement of water.

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